Bruce Power Supplier Forum Safely Secure our Future

September 21, 2018













Welcome – Today's Agenda

Agenda Item	Responsible	Time
Registration and Coffee / Networking	All	8:00 - 9:00
Welcome and Safety Moment	Richard Horrobin, VP & MD, Supply Chain	9:00 - 9:10
Introduction / Kick off	Richard Horrobin, VP & MD, Supply Chain	9:10 - 9:20
Brue Power State of the Nation Opening comments Operational update Projects overview 2019-2021 Business Plan	Mike Rencheck, President & CEO Len Clewett, EVP & CNO Kelly Trice, EVP, Projects & Field Services John Soini, EVP, Finance & Commercial Services	9:20 - 10:10
Procurement Outlook	Richard Horrobin, VP, Supply Chain	10:10 - 10:30
Achieving Performance ExcellenceSupplier Relations and ScorecardsAddressing your Feedback	John Soini, EVP, Finance & Commercial Services	10:30 - 10:50
Localisation and Our New Indigenous Procurement Policy	Richard Horrobin, VP & MD, Supply Chain	10:50 - 11:10
Supplier Code of Conduct	John Kain, DM, Code of Conduct	11:10 - 11:25
Industry Update	John Peevers, DM, Communications	11:25 - 11:40
Morning Wrap-Up – Instructions for the Afternoon	Richard Horrobin, VP & MD, Supply Chain	11:40 - 11:45
Lunch and Networking	All	11:45 - 12:45
Golf – 9 holes; Shotgun start	All	1:00 - 3:30
Wrap-up and Closing Comments	Mike Rencheck, President & CEO	3:45 - 4:15



Safety Information

- Safety Moment
- Logistics
 - Medical, Fire or Police emergency call 911
 - First Aid Responders
 - Fire alarms nearest exit, assemble in parking lot
 - Washrooms





Project Performance: Safety, Quality, Cost and Schedule

Mike Rencheck, President and CEO





1. Project Leadership - No substitute

- The leadership of a project matters mindset, attitude, and organizational culture across the team and its contractors
 - PMI processes and standards are needed but too often a crutch for good leadership, engagement and decision making.
- Creating the Team
 - Purpose, identity, and culture.
 - Aligning incentives through consistent performance and metrics.
 - "Ownership mind-set among all team members, ensure timely decision-making, and proactively manage performance using leading indicators."



2. Safety and Productivity are the same go hand-in-hand

- Build a culture of excellence safety, quality, schedule and cost are all required to perform to standards.
- Shaping and enforcing behavior and mind-sets on project teams
- Training and role modelling to instill values
- Re-enforcement of standards
 - Site signage
 - Productivity-promotion productivity hotline, suggestion cards, celebrations of success stories, and a rewards program.

- 3. Ownership a partnership between owner and suppliers
 - We are in this together a 25 year Life Extension program with a 15 year MCR project critical path.
 - Relationships performance is the key and all topics are on the table.
 - Strategic partners pooling and long term contracts, innovation pilots or continuous improvement programs



4. Integrated Project Team

- One Team A unified project organization.
 - Collaborative and Supplier, owner, contractor act as one
- Schedules -
 - Alignment Key tasks
 - Issues team communicates and solves quickly
 - Project Leaders "establish the culture, direction, and systems that enable the team to work effectively—not as masterminds who delegate tasks and instructions top down."



5. Continuous Improvement

- Metrics: Project Improvement (PI)
- Partners
 - Improve project value through innovations, ideas, optimizations in techniques or schedule execution, productivity, or scope control.
 - Reviewed continuously— by the IPT —throughout the project.
- Outcome significantly increase the predictably and reduce risk for a successful delivery.



6. Project Control Center

- Integrate all aspects of project performance safety, quality, schedule and cost
- Ownership being responsible and accountable for performance and results.
- War Room Mentality- "strict meeting structure to establish a daily project cadence and facilitate rapid issue detection and resolution."
- Collaborative project culture
 - · "ensuring transparent and early reporting of issues."
 - "finding solutions rather than assigning blame"
- COMMON TOOL SET P6 and/or Ecosys



Operational Update

Len Clewett, EVP and CNO



Safety

- Safety Pillars
- Safety Culture
- Jou can count on me.

 EVERY STEP, EVERY TIME, EVERY DAY.



Quality

- Preparation
- Execution
- Learning

Cost and Schedule

- 291 Outage Days in 2019
- New Equipment Performance Division
- Excellence Safety and cost are strongly correlated

Projects Update

Kelly Trice, EVP Projects & Field Services



Understanding Our Business Model and 2019-2021 Business Outlook

John Soini, EVP Finance & Commercial Services





Our Business Model



Procurement Calendar Outlook

Richard Horrobin,
VP and Managing Director, Supply Chain



Procurement Calendar Outlook

Significant Procurements accepting Proposals

- Engineering MATOC
- BP OPG Transformers Collaborative Procurement
- Heat Exchanger Field Services
- Laundry Services

Significant Upcoming Procurements

- Extended West Shift Plus Execution
- Protective Relays (Detailed Design, Equipment)
- Valve Services
- Training Services
- Fire Protection Bruce A & B



Procurement Calendar Outlook (www.brucepower.com)



Procurement Calendar Outlook

Bruce Power will be pursuing multiple Requests for Information (RFI), Request for Proposals (RFP) and Requests for Quotation (RFQ) over the coming years.

Strong strategic partnerships with new and existing suppliers will be critical to our success towards our goals of safe, reliable generation, delivery of projects and our Major Component Replacement and Asset Management Programs.

The Procurement Calendar Outlook link included below is intended to provide the vendor community with more insight into the upcoming and ongoing efforts at Bruce Power. This information is updated monthly and will be refreshed as new information becomes available with a routine update the first week of each month.

Please note: Some RFPs will only be awarded to vendors who responded to the associated RFI.

See our current Procurement Calendar outlook (updated Sept. 11, 2018)

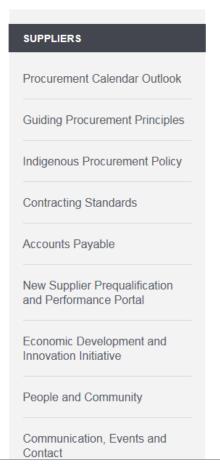
Bruce Power's listing of procurements on MERX.com can be found here.

For specific inquiries, please see our contact list.

Any MCR Inquiries be submitted to MCR.Procurement@brucepower.com

Thank you.

Confidential



Supplier Relations and Scorecards Addressing Your Feedback

John Soini, EVP Finance & Commercial Services





Behavioural Attributes of Great Relationships



- <u>Building</u>: "Transparency is key, and taking accountability...Removing the us vs. them mentality is helping".
- **Breaking**: "Playing the blame game. Unwillingness to truly understand the process and implement solutions".

*Drawn from feedback from 90 supplier representatives.

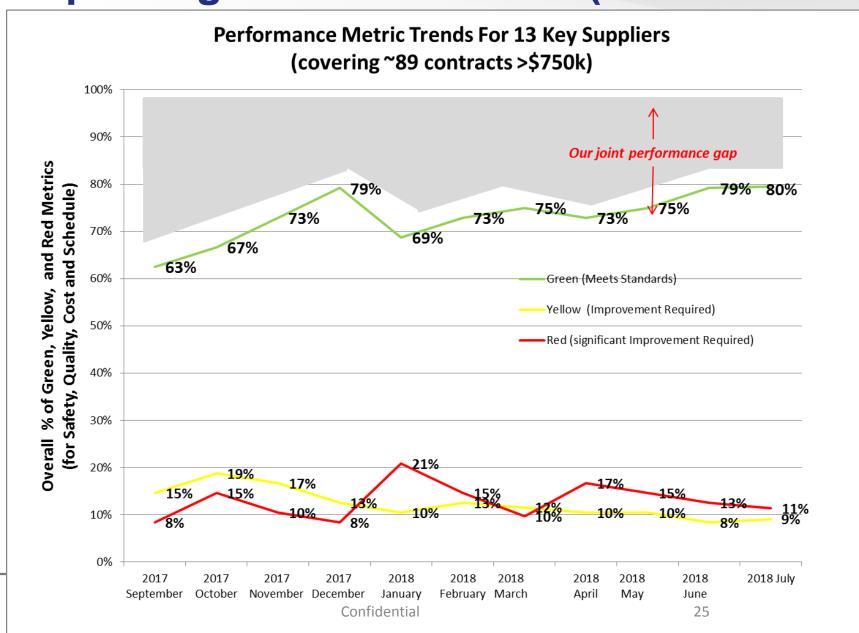


Program Results – Examples of Observed Performance Trends

2017 - 2018 Supplier Performance Summary											
Supplier Name	Area	September	October	November	December	January	February	March	April	May	June
Supplier 1	Safety	100%(11/11)	100%(11/11)	100%(11/11)	90%(9/10)	100%(7/7)	100%(11/11)	100%(10/10)	100%(11/11)	92%(11/12)	100%(12/12)
	Quality	91%(10/11)	91%(10/11)	100%(11/11)	100%(10/10)	100%(7/7)	91%(10/11)	90%(9/10)	82%(9/11)	100%(12/12)	100%(12/12)
	Cost	90%(10/11)	82%(9/11)	90%(10/11)	100%(10/10)	100%(7/7)	100%(11/11)	100%(10/10)	100%(11/11)	100%(12/12)	100%(12/12)
	Schedule	82%(9/11)	91%(10/11)	81%(9/11)	80%(8/10)	86%(6/7)	91%(10/11)	90%(9/10)	91%(10/11)	83%(10/12)	92%(11/12)
Supplier 2	Safety	100%(5/5)	100%(5/5)	100%(5/5)	100%(5/5)	100%(3/3)	100%(3/3)	100%(3/3)	100%(3/3)	100%(2/2)	100%(2/2)
	Quality	100%(5/5)	100%(5/5)	100%(5/5)	100%(5/5)	100%(3/3)	100%(3/3)	100%(3/3)	100%(3/3)	100%(2/2)	100%(2/2)
	Cost	100%(5/5)	100%(5/5)	100%(5/5)	100%(5/5)	100%(3/3)	100%(3/3)	100%(3/3)	100%(3/3)	100%(2/2)	100%(2/2)
	Schedule	100%(5/5)	100%(5/5)	100%(5/5)	100%(5/5)	100%(3/3)	100%(3/3)	100%(3/3)	100%(3/3)	100%(2/2)	100%(2/2)
М	Safety	100%(13/13)	100%(13/13)	100%(13/13)	100%(13/13)	100%(13/13)	100%(13/13)	100%(13/13)	100%(14/14)	100%(14/14)	100%(14/14)
upplier	Quality	100%(13/13)	100%(13/13)	100%(13/13)	100%(13/13)	100%(13/13)	100%(13/13)	100%(13/13)	100%(14/14)	100%(14/14)	100%(14/14)
ddr	Cost	85%(11/13)	85%(11/13)	92%(12/13)	92%(12/13)	100%(13/13)	92%(12/13)	100%(13/13)	100%(14/14)	100%(14/14)	100%(14/14)
S.	Schedule	62%(8/13)	77%(10/13)	84%(11/13)	85%(11/13)	77%(10/13)	85%(11/13)	85%(11/13)	100%(14/14)	100%(14/14)	100%(14/14)
Supplier 4	Safety	100%(24/24)	100%(24/24)	100%(20/20)	100%(19/19)	100%(19/19)	100%(20/20)	100%(20/20)	100%(19/19)	100%(20/20)	100%(19/19)
	Quality	83%(20/24)	100%(24/24)	100%(20/20)	100%(19/19)	89%(17/19)	85%(17/20)	100%(20/20)	100%(19/19)	95%(19/20)	84%(16/19)
	Cost	96%(23/24)	88%(21/24)	95%(19/20)	95%(18/19)	84%(16/19)	80%(16/20)	75%(15/20)	63%(12/19)	65%(13/20)	95%(18/19)
	Schedule	88%(21/24)	88%(21/24)	85%(17/20)	79%(15/19)	63%(12/19)	65%(13/20)	80%(16/20)	74%(14/19)	70%(14/20)	84%(16/19)



Improving Net Performance (but not 100%!)



Supplier Survey Update - Background

- Focus Areas Supplier perspectives on:
 - RFx processes
 - Contract / PO Execution
 - Communication and Support
 - Supplier Opportunity
 - Overall relationship and behaviours
- Survey issued to 25 suppliers (March 1-28, 2018)
- 82% confirmed response
- Total of 544 comments submitted against focus areas.
- Action plans set for top 5 themes.



Supplier Survey – Next Steps

Feedback	Action Plan
Change order process is slow	 Simplify the process and eliminate duplication/redundant information Stakeholder and pilot with 2 supplier partners Implement solution in Maximo
Scope of work is not always clear	 Construction Managed Task scope improvement team has been formed Simplify and clarify Construction Managed Task scope process Simplify and clarify main RFP templates
Gap in organizational alignment	 Continued emphasis on JMCs and SRMs Ongoing presentations to supplier partners and project organizations
Not receptive to innovation suggestions	 Launched <u>SupplierSuggestions@BrucePower.com</u> Project scope definition pilot with supplier partner
Not enough time to bid	 Continuing to pursue long-term and large awards through Category Management / Strategic Sourcing Improve up-front project scheduling for commercial processes

Follow-up survey in Spring 2019



Localization and Bruce Power's Indigenous Procurement Policy

Richard Horrobin,
VP and Managing Director, Supply Chain



Our Local Supply Chain – 2016 (10)





















Our Local Supply Chain – Today (36)

































GE Power









































Our Local Supply Chain – 2020?





































































HATCH



CAN ORGE









FUJITSU





ORGANIZATION OF CANADIAN NUCLEAR INDUSTRIES



framatome









DB2 NUCLEAR CONSULTING & SERVICES































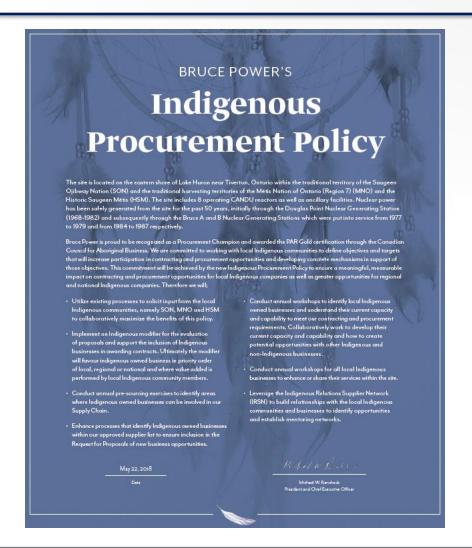








Bruce Power Indigenous Procurement Policy





Supplier Code of Conduct

John Kain, Code of Conduct and Privacy Officer



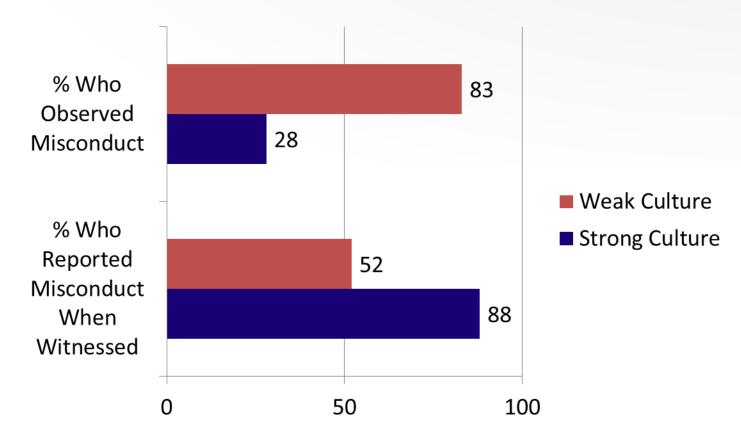


Trust takes years to build, seconds to break, and forever to repair.

Ethical Culture

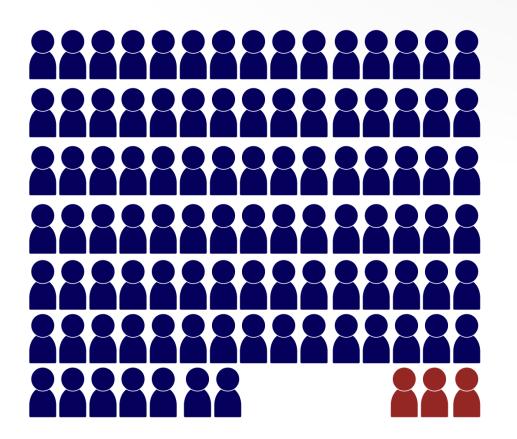
- What is an "Ethical Culture"?
 - An organizational culture where ethical values (integrity, respect, honesty, transparency, etc.) matter, as reflected in the actions of employees, company policy and procedures.
- The strength of a company's ethical culture is the extent to which the organization makes *doing the right thing* a priority.

Strong Culture = Less Misconduct & Better Reporting



*2018 Ethics and Compliance Initiative (Ethics.org)

Strong Culture = Better Recruits



97% of MBAs surveyed*
were willing to forgo
financial benefits to work for
a company with a better
reputation for ethics and
corporate social
responsibility.

(Up to 14% of expected income)

*Source: CEB (now Gartner Inc.)



Strong Culture = Better Performance

- Employees working for companies with strong ethical cultures are:
 - 2.1 times more likely to over-perform on annual individual goals; and
 - 2.7 times more likely to over-perform on annual team goals, when compared against employees working for companies with weak ethical cultures.

*Source: CEB (now Gartner Inc.)

Other Positive Effects

- Companies who have strong ethical cultures tend to have:
 - more engaged employees who work harder (based on increased discretionary effort)
 - less turnover;
 - better safety performance;
 - higher productivity; and
 - better shareholder returns (based on publicly traded companies).

*Source: CEB (now Gartner Inc.)



So how do you achieve and maintain a strong ethical culture?

1) "Tone from the Top" Matters

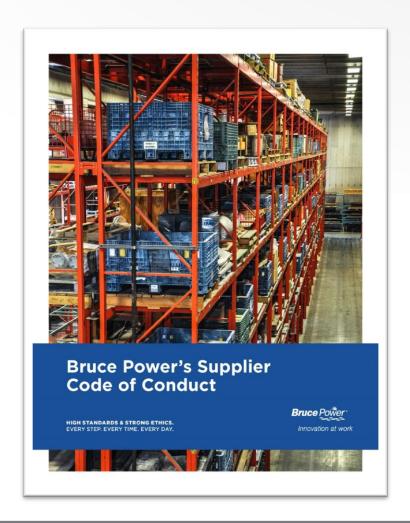
- Actions and perceptions of top managers drive the ethical culture of the company and have a significant impact on outcomes.
- If top management culture is strong:
 - less misconduct is observed,
 - reporting of misconduct is increased,
 - employees report feeling less pressure to commit misconduct, and
 - retaliation for reporting misconduct is also reduced.



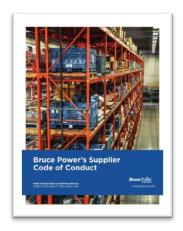
2) Set Clear Expectations

- It is important that ethical expectations, and consequences of misconduct, are clearly communicated to employees.
- Everyone has a role in helping to set those expectations: both senior leaders and direct manager leadership.
- That is part of my role here today...

Supplier Code of Conduct



Supplier Code of Conduct



- Harassment, Discrimination and Workplace Violence
- Human Rights and Diversity
- Privacy and Confidential Information
- Conflicts of Interest
- Gifts and Hospitality
- Anti-Corruption
- Insider Trading
- Business Reporting
- Protecting Bruce Power Assets
- Information Security
- Social Media



Back to First Principles

- 1. Conduct your business with integrity.
- 2. Treat the people with whom you do business with respect.
- Do not engage in behaviour that is going to jeopardize the trust that Bruce Power has placed in you as a business partner.

Post Election – Post Re-Licensing Outlook

John Peevers, Director, Corporate Communications





Licence renewal

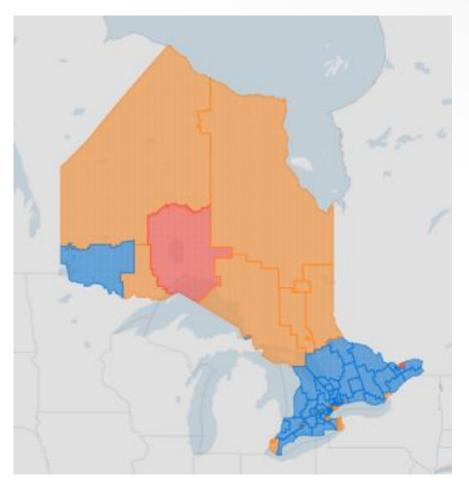
119 positive interventions including
 48 positive oral presentations



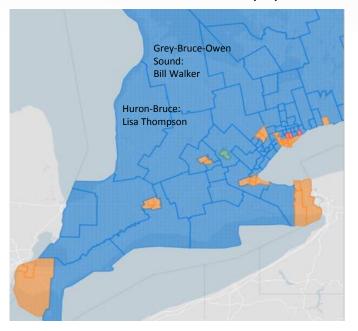
Licence Renewal Timeline



Election Results



- **PC** 76 seats; 40.64% of the popular vote
- NDP- 40 seats; 33.69% of the popular vote
- Liberal-7 seats; 19.3% of the popular vote
- **Green** 1 seat; 4.62% of the popular vote



For the people

- This election was not about who had the best vision for the province or which leader was the most premierlike. This election was not about the macro; it was all about the micro.
- Voters wanted immediate relief, not big promises for the future. They wanted policy that would positively impact them now:
 - 10-cents/litre reduction in cost of gas
 - Relief from electricity rates
 - A solution to the ever-increasing tax burden





What it means

- Government will be focused on helping people who are struggling.
- Government will be extremely sensitive about undertaking any projects that harm the pocketbook or affect voters' perceptions the PCs are there for the "little guy."
- Back to basics: providing tax relief for Ontarians, focusing on reducing the debt, and sticking to its knitting.



PC Policy Commitments - Energy

- Terminate the board of Hydro One and its CEO
- Repeal the Green Energy Act
- Reduce electricity rates by 12% for families, farmers, and small businesses (Cancel energy contracts in the preconstruction phase and re-negotiate other energy contracts.
- Declare a moratorium on new energy contracts.
- Eliminate enormous salaries at Ontario Power Generation and Hydro One.





Ontario's New Cabinet















Hon. Greg Rickford - Minister of Energy, Northern Development and Mines, and Minister of Indigenous Relations.

Hon. Rod Phillips - Minister of the Environment, Conservation and Parks.

Hon. Vic Fedeli - Minister of Finance & Chair of Cabinet.

Hon. Peter Bethlenfalvy (MPP Pickering-Uxbridge) - President of the Treasury Board.

Hon. Lisa Thompson (MPP Huron-Bruce) - Minister of Education.

Hon. John Yakabuski (MPP Renfrew-Nipissing-Pembroke) becomes Minister of Transportation.

Hon. Jim Wilson (Simcoe—Grey) Minister of Economic Development, Job Creation and Trade

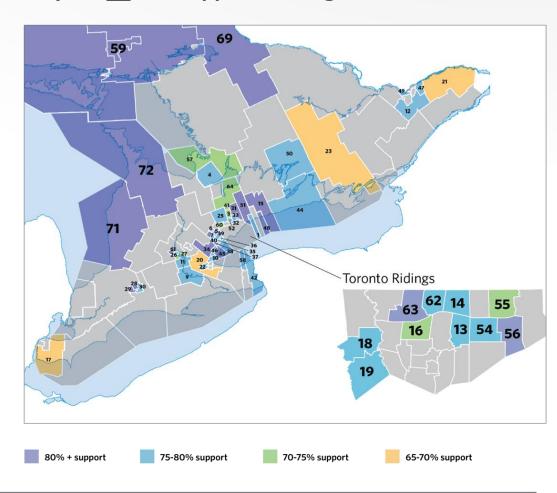


Nuclear Refurbishment support

Of 72 Ontario ridings (2018) polled this year, all had support levels greater than 65%.





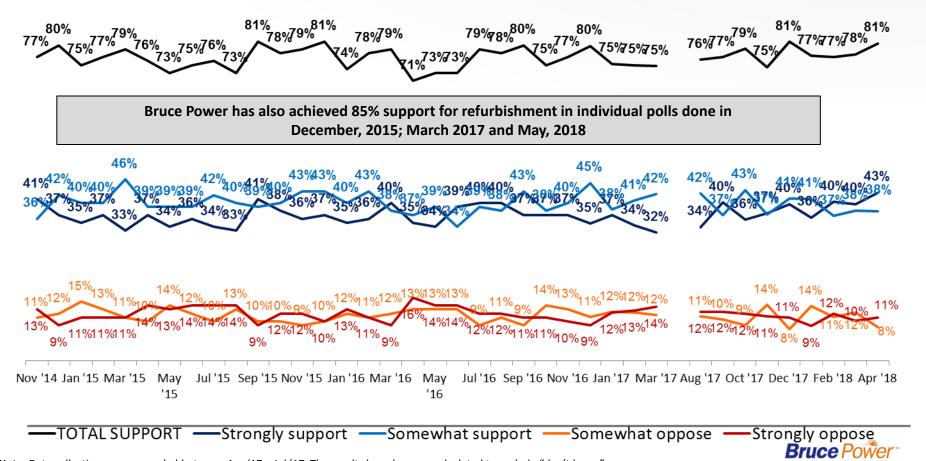




Decided Support for Refurb: Overall support up three points to 81%; 'strongly support' up 3 points month-to-month



Many large power-generating plants in Ontario with various fuel sources will have to be replaced over the next 10 years or so because they are aging. In Ontario 80% of the plants will have to be replaced. In order to help meet Ontario future electricity demand, would you strongly support, somewhat support, somewhat oppose or strongly oppose upgrading and refurbishing existing nuclear power plants?



Note: Data collection was suspended between Apr '17 – Jul '17. The results have been re-calculated to exclude "don't know".

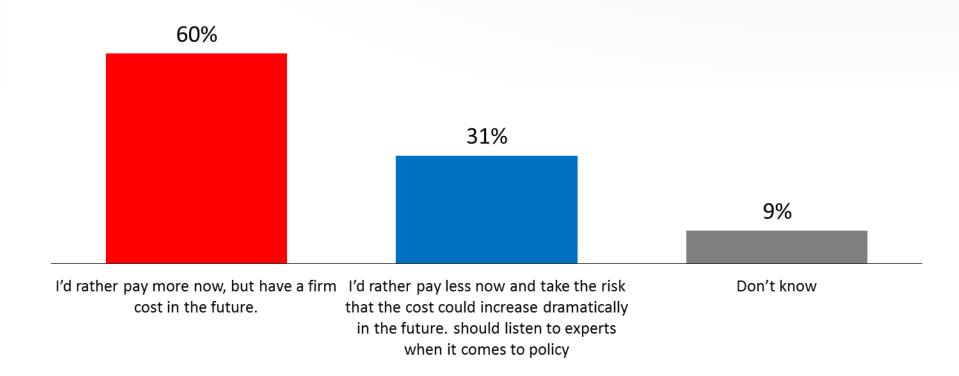
"Don't know": Apr '18 (8%); Mar '18 (15%); Feb '18 (13%); Jan '18 (11%); Dec '17 (13%); Nov '17 (9%); Oct '17 (12%); Sep '17 (10%); Aug '17 (9%); Mar '17 (10%); Feb '17 (12%); Jan '17 (11%); Dec '16 (10%); Nov '16 (10%); Oct '16 (12%); Sep '16 (12%); Sep '16 (19%); Jan '16 (15%); Dec '15 (11%); Nov '15 (12%); Oct '15 (15%); Sep '15 (11%); Aug' 15 (15%); July '15 (19%); July '15 (14%); May '15 (12%); Apr '15 (13%); Mar '15 (5%); Feb '15 (12%); Jan '15 (11%); Dec' 14 (7%); Nov '14 (8%)

Pay Now or Later: A majority (60%) would prefer to pay more now for a firm cost in the future

Q

When thinking about keeping up with Ontario's increasing demand for electricity, there are different options to consider, and there are cost implications depending on the cost of generation and fuel costs. Generally speaking, which of the following statements is closest to your view?

[asked of all respondents]

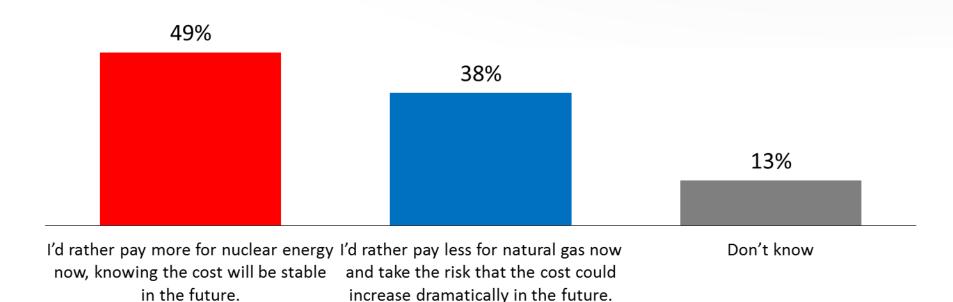




Pay Now or Later – Nuclear or Gas: Nearly half prefer paying more for nuclear now for stable costs in the future

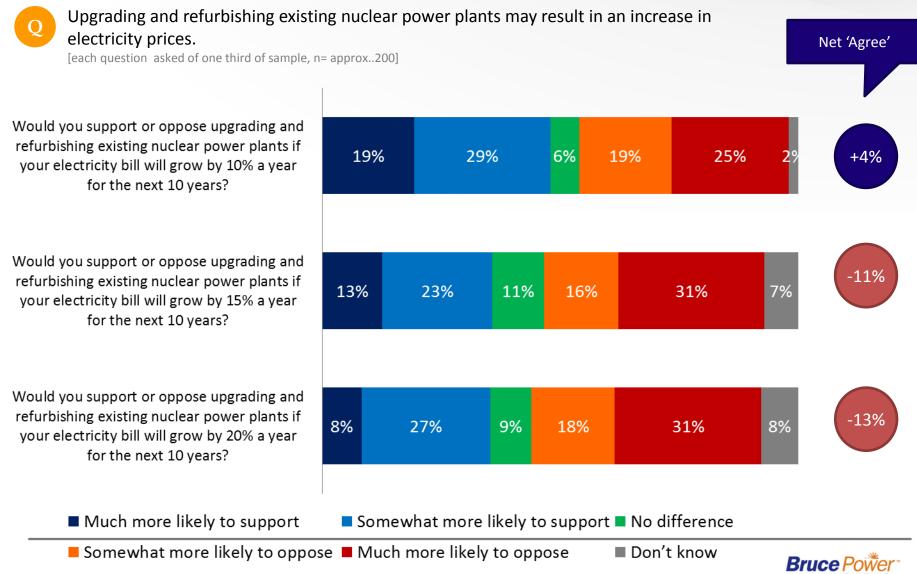
There is a controversy over whether it is better to build more natural gas plants or refurbish existing nuclear plants. Natural gas is cheaper than nuclear energy, but the cost varies over time. Nuclear costs more today, but these costs will be stable over time. With that in mind, which of the following statements is closest to your view?

[asked of all respondents]



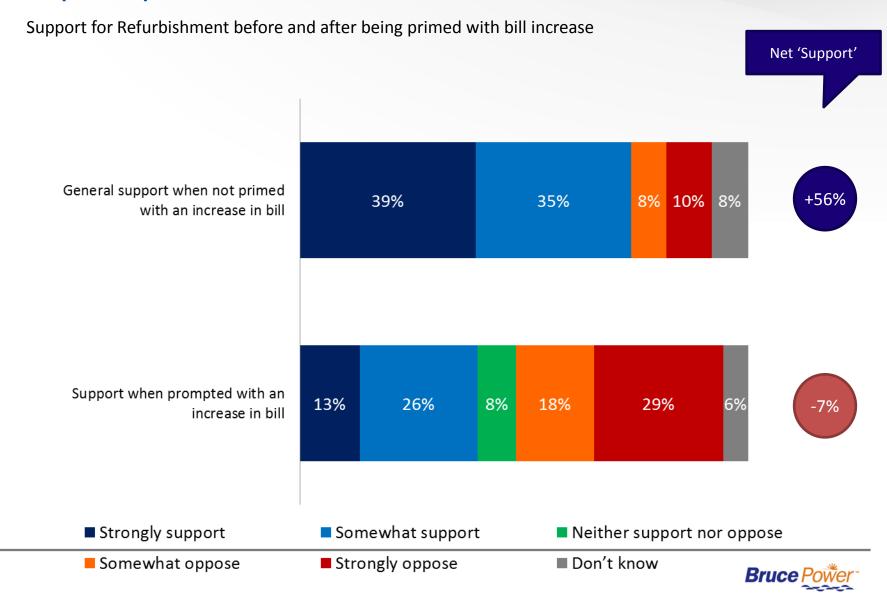


Support for Refurbishment & Cost: Net support low for 10% increase to electricity bill and decreases with higher bill costs



Innovation at work

Effect of Bill Impact: Net support drops significantly from when prompted with bill increase



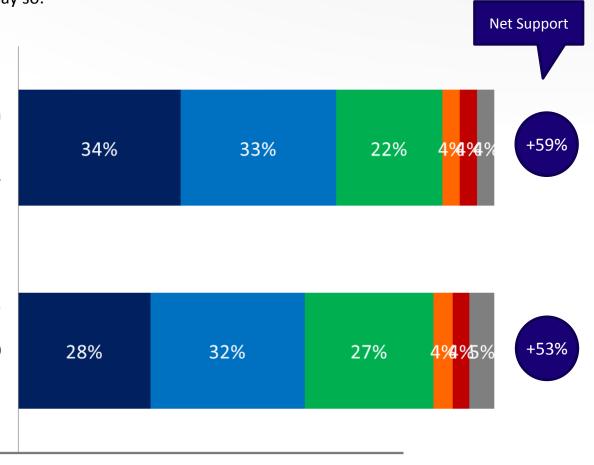
Medical Benefits: Both statements regarding medical benefits increase support for nuclear

I am going to read you a couple of statements regarding Ontario's Bruce nuclear power plant, which is located in Kincardine. For each one, I'd like you to tell me if it leaves you more likely to support or oppose nuclear as a way of producing energy. If it makes no difference, please say so.

[asked of all respondents]

The Bruce Power plant is one of a limited number of nuclear reactors in the world that produces a medical isotope called Cobalt-60 that is used in radiation to treat cancer and other diseases, like Zika, around the world

Ontario's Bruce nuclear power plant is a leading global supplier of Cobalt60 a radioactive isotope used to sterilize 40 per cent of the world's single-use medical equipment.

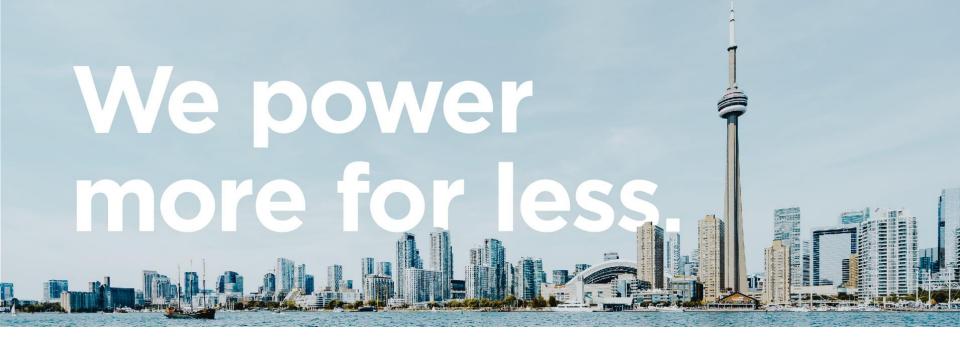


- Much more likely to support
- Somewhat more likely to support No difference
- Somewhat more likely to oppose Much more likely to oppose
- Don't know

Takeaways

- Collectively, we need to recognize we can't take anything for granted. Fossil fuels, renewables all want a piece of our role
- Everyday, we need to focus on getting our message out and aligning it with MPP's, MP's and localizing the impact
- We need to take every opportunity to tell our story based on key planks of low-cost, jobs, innovation and medical isotopes
- ONA is building an emailing list of our key supporters that we can mobilize in a highly political environment
- Significant provincial government activity over the next three months including the roll-out of third party reports – OCC, CME
- Move away from messages around overall investment numbers/spend and move toward messages around jobs, work getting done, innovation and efficiency





Questions?



Lunch and the Afternoon

- Lunch
- Golf
- Event Wrap-up with the CEO