

Bruce Power's Public Disclosure Protocol

Bruce Power is dedicated to connecting with the community in an open, transparent and meaningful way. We are committed to conducting business ethically, respectfully, safely and with professionalism at all times. Bruce Power will strive to maintain a positive working relationship with those who have an interest in our business. Bruce Power is committed to open communications with community members, Indigenous communities and other interested parties, including local residents, government representatives, charities, service clubs, schools and students. Therefore, we will:

- Advocate for safety within the nuclear industry;
- Consider the impact of operations and actions on the community;
- Foster a culture for open and honest two-way dialogue with the public, our regulators and shareholders;
- Recognize that individual behaviours in all settings reflect on the company and the industry;
- Maintain our facilities with consideration for neighbours and the community;
- Endeavour to support community charitable initiatives through corporate and individual contributions;
- Provide targeted relief in times of social calamity and disaster;
- Provide fact-based and verifiable information available to anyone who wants to know more about the business to the extent reasonably possible through print media, radio, Internet, video, community updates, social media and our Visitors' Centre.

Principles

In keeping with the regulatory requirements of Canadian Nuclear Safety Commission REGDOC-3.2.1, Public Information and Disclosure, Bruce Power has a Public Disclosure Protocol supported by a managed system to ensure high standards of performance, compliance and ongoing effectiveness improvements. Bruce Power commits to ensuring consistent standards and procedures for all public disclosure of both material and non-material information. It ensures communications are full, fair, accurate, timely and understandable and are broadly communicated in a non-selective manner to interested parties based on real or perceived risks and public interest or concern. The Protocol is an integral part of Bruce Power's public information program which ensures information on health, safety and security of persons and the environment, and issues associated with the company's licensed operations and activities are effectively communicated. Bruce Power is committed to ensuring information is communicated on an ongoing and timely basis and reflects both the public's perception of risk and the level of public interest of station operations, activities, and anticipated effects on environment and the health and safety of the public.

Bruce Power commits to:

- communicating significant operational developments such as expansion or changes to facility design or operation;
- communicating, as soon as reasonably possible, unplanned events exceeding regulatory limits or causing offsite effects or which could result in public or media interest or concern;
- communicating changes in station operations either planned or unplanned that may have the potential to generate public or media interest;
- effectively managing the protocol with 24/7 on-call support;
- proactively posting and issuing media releases, as soon as reasonably possible, information that reflects safe and effective operations or information resulting in significant changes in operations or environmental events;
- maintaining comprehensive crisis communication procedures to effectively manage events of significance to ensure timely and effective communications and dissemination of information;
- publicly posting on brucepower.com, on a quarterly basis, a listing of CNSC regulatory event reports;
- maintaining two-way communication channels for the public to have issues and concerns addressed;
- annually posting and communicating the Radiological Environmental Monitoring Program (REMP) detailing emissions and spills;
- communicating, on an ongoing basis, information about our business
- actively providing updates and briefings on our nuclear operations to local organizations, elected officials, agencies and First Nations and Métis communities to ensure open and transparent communication
- broadly communicating to residents and interested parties in facility host communities via newsletters; fact sheets, emails, information phone lines, Bruce Power Visitors' Centre and electronic communication via websites, emails and social media;
- periodically consulting with the public and stakeholders to confirm types of information of public interest; and
- publicly posting Bruce Power's Public Disclosure Protocol
- If you have questions, comments or feedback on Bruce Power and how we communicate with the public, please contact John Peevers, Director of Corporate Communications, at (519) 361-6583 or via email at john.peevers@brucepower.com